



# powered by

# **MyFareBox**

# Anywhere to Anywhere Engine

User Manual Booking Process

# TripJoint (MyFareBox)

# MyFareBox Login:

The user (administrator or staff user) can access the home page by clicking on the link: <u>http://ph.myfarebox.com/home.aspx</u>

LOGIN	Click Here To Register	
	TRIPJOINT agency   agent global flights solutions	Features
		Multiple currency transactions
	Account code	<ul> <li>51 countries. 900 airlines. One platform.</li> </ul>
		<ul> <li>Single consolidation platform with multiple GDS access</li> </ul>
	Username	<ul> <li>Re-investigative Intelligent Pricing (RIP)</li> </ul>
		<ul> <li>Modify bookings on the go</li> </ul>
	Password	<ul> <li>Lowest SOTO/SITI airfares from anywhere to anywhere</li> </ul>
	Forcest parameters	Total control over bookings
	rorgor password :	All airlines on local BSP/ARC
	🔀 Remember me	<ul> <li>24/7 support by dedicated delivery teams</li> </ul>
	ENTER	

To Login the user will need the following: (Please refer to the registration acknowledgement email)

- a) Account Code. Account code will always start with MCNXXXXXX
- b) Username:
- c) Password

# TripJoint powered by MyFareBox Home Page:

TRIPJOINT agency   agent global flights solut	tions	A / Home	B / Solutions	C / Members	D / Services	More
LOGIN	Click Here To Register					
			TRIPJOIN agency   ag global flights so	JT ent lutions		
		Accour Use	ername			
		Pa	ssword			
			Forgo	st Password? Sign In		

#### TRIPJOINT agency | agent global flights solution

# User Manual

The user sees the above page once logged into **MyFareBox**. The following are the options on the user home page.

- a) Flight Search Tool
- b) Queues

# TripJoint powered by MyFareBox Queues:

4		🥖 htt	o://in. <b>myf</b>	arebox.co	m/Dashb	ooard.aspx				ר ר פ פ	5 × 🏉 r	nyfarebox.c	om	×				
<u>F</u> ile	Edit	View	F <u>a</u> vorites	Tools	<u>H</u> elp													
				MYSTIFLY	⊕ M	YFAREBO	X											
			E	lome S	ign Out	My Profile			User	r : Nandini '	Your Time	Zone : GN	4T +5.3	Air	Accounts	Queues	Admi	inistrator
			-										5400			Quote Queue	e	
									v	Velcom	e to My	/FareBo	x			Booking Que	ue	
						Thankyou	for using Mu		Austiflude on	unuhara ta	anunhara	ongine Ve	u nou hou	a accord to	the world's be	Ticket Order	Queue	
						mank you	for using iviy	travel orig	ginating <b>an</b>	where in	n the wor	Id to any	where in t	the world		Ticketed Que		
									00							Exception Q	Jeue	
_																		

TripJoint powered by MyFareBox offers the following queues to its users:

- 1) Quote Queue
- 2) Booking Queue
- 3) Ticket Order Queue
- 4) Ticketed Queue

Quotes						Apply Filter	Remove Filter
						<u>First</u>	Prev <u>Next</u> Last
Quote Ref	<u>Client</u>	<u>Branch</u>	<u>Sector</u>	Passenger Name	Travel Date	Quoted Date 🚺	Quoted By
MQ13823	Mystifly Client Demo	Bangalore	SIN-DEL	TBAONE TBAONE	21 Jun 2012	12 Jun 2012	Saurabh
MQ13255	Mystifly Client Demo	HYDERABAD	LHR-HYD	TBAONE TBAONE	29 Jun 2012	31 May 2012	Suresh

5) Exception Queue

#### 1) Quote Queue

								Apply Filter	Remove Filter
								<u>First</u> P	rev <u>Next</u> Last
Г	Bookings	Archived							
	MF Ref	<u>Client</u>	<u>Branch</u>	<u>Sector</u>	Passenger Name	<u>TKT Time Limit</u>	<u>Travel Date</u>	Booking Date	Booked By
	MF03988912	Mystifly Client Demo	Bangalore	TPE-LHR	ARORA ANIL	15 Jun 2012	30 Jun 2012	12 Jun 2012	Saurabh
	MF03981812	Mystifly Client Demo	Bangalore	SIN-DEL	SAURABH SAXENA	14 Jun 2012	21 Jun 2012	12 Jun 2012	Saurabh
	MF03550112	Mystifly Client Demo	Bangalore	LHR-BLR	KESHAV ROA	06 May 2012	20 Jun 2012	03 May 2012	Nandini

The quotes saved during the process of Flight Search can be managed from the Quote Queue, which accessible from the Queue option as shown in the image. You may click on the Quote Reference number to view the information of the quote

2) Booking Queue

All bookings made by the users of the branch or implant location will be visible under the booking queue. Bookings can be filtered using the Apply Filter function.

Ticket orders						<u>A</u>	pply Filter Ren	nove Filter
							First Prev	Next Last
MF Ref Client	<u>Branch</u>	<u>Sector</u>	<u>Airline</u>	Passenger Name	TKT Time Limit	Travel Date	Order Date	Order By
MF03849112 Mystifly Client Demo	Bangalore	NYC-BOM	UA	SEPTHAR MUKUNDA	07 Jun 2012	20 Jul 2012	30 May 2012	Septhar

3) Ticket Order Queue

Tickets							<u>A</u>	oply Filter Rem	ove Filter
								First Prev	<u>Next</u> <u>Last</u>
				a.". I!		7 10 1			
MF Ket	<u>Client</u>	Branch	Sector	Airline	Passenger Name	<u>Travel Date</u>	licketed on	licketed By	lickets
MF01291311	Mystifly Client Demo	Bangalore	LHR-BOM	AI	NANDINI DAYAL	31 Aug 2011	23 Jul 2011	Nandini	<u>View</u> 🗘
MF01260111	Mystifly Client Demo	Bangalore	JFK-BLR	EY	NANDINI DAYAL	18 Aug 2011	20 Jul 2011	Nandini	View 🕀

All bookings where Ticket Order has been raised will be shown in the Ticket Order Queue.

#### 4) Ticketed Queue

Exceptions						Apply Filter	Remove Filter
						<u>First</u> Pr	rev <u>Next</u> <u>Last</u>
MF Ref	<u>Client</u>	<u>Branch</u>	Sector	Passenger Name	<u>Travel Date</u>	Booking Date 🚺	Booked By
MF03170912	Mystifly Client Demo	HYDERABAD	LHR-HYD	PAVAN DEMO	29 Mar 2012	20 Mar 2012	Suresh
MF02960212	Mystifly Client Demo	Bangalore	LHR-HYD	VARUN REDDY	13 Mar 2012	18 Feb 2012	Nandini

Bookings where Tickets have been issued by Mystifly will be shown

#### 5) Exception Queue

Any bookings that encounter problems or issues will fall into the exception queue for the user to take the next action.



# TripJoint powered by MyFareBox Flight Search

TripJoint powered by MyFareBox allows the following search types:

- a) Return Flight Search
- b) One Way Search
- c) Multi Destination Search

earch Flights					
C Round Trip Origin ord	One Way O Multi Destina	tion	Destination blr		
Depart 07/13/2011	Time Any Time				
Adult Child	Infant		Class Economy	Refundable flights only	
All Flights (	O Direct Flights O One Stop		Airline Pref.		
	Search Flights				
	<ul> <li>Round Trip One W</li> <li>Origin</li> <li>Ihr</li> <li>Depart</li> <li>07/20/2011</li> <li>Adult Child Infant</li> <li>1 I O I</li> </ul>	′ay <sup>O</sup> Multi Dest Time Any Time ▼	ination	Destination del Return Time 08/10/2011 Any Time Class Business Refundable flights Airline Pref.	only
h Flights					
○ Round Trip ○ C Departure	Date May Willi Destination	Arrival			
SIN	07/21/2011	ВКК			
ВКК	07/28/2011	MNL			
MNL	07/29/2011	SIN			
	MM/DD/YYYY				
Adult Child Infa	nt		Class		
1 • 0 • 0	·		Economy	Refundable flights only	
			Airline Pref.		
e					
● All Flights ○ Dir	rect Flights O One Stop				

One Way, Return & Multi Destination Flight Search has the following options:

- a) Origin Point
- b) Destination Point
- c) Depart Date
- d) Arrive Date
- e) Passenger Type & Numbers:
  - a. Adult
  - b. Child
  - c. Infant
- f) Booking Class

- a. Economy
- b. Premium Economy
- c. Business Class
- d. First Class
- g) Connections:
  - a. All Flights
  - b. Direct Flights
  - c. Non Stop Flights
- h) Airline Preference

### TripJoint powered by MyFareBox Booking Process follows the following cycle:

- A. Flight Search Process
  - i. Flight Search Results
- B. Booking Process & Pre Confirmation Screen Process:
  - ii. The Booking Process:
  - iii. Booking Pre Confirmation Screen:
  - iv. Booking Confirmation Screen:
- C. Ticket Order Process:
  - v. Ticketed Booking

#### A) **TripJoint powered by MyFareBox** FLIGHT SEARCH PROCESS:

When the user clicks on the "Search" option in **TripJoint powered by MyFareBox** flight search screen, the flight search process is initiated. The user could make a search for Return, Oneway or Multi Destination Search using the Flight Search option.



# We are searching for best options around the globe..

If you are sure about the airline you wish to book, we recommend that you enter the same as preferred carrier in the flight search box. You must always try to search MyFareBox with your preferred carriers even if you have done a generic search.

Refine Your Search	1. Select Your Flight 2. Enter Passengers Details 3. Booking Confirmation
Change Currency	Generate Quote Block Selected
Stops 🔻	Depart         Total Fare : INR 15336.21           SriLankan Airlines UL316         Singapore(SIN) Economy / R         Colombo(CMB) 21 Jun 2012 1000 hrs         5hrs 25min         343         SGD 348.26           Fare Break Down Fare Rule         21 Jun 2012 1000 hrs         21 Jun 2012 1000 hrs         5hrs 25min         343
Non - Stop	SriLankan Airlines         [0 Stop]         Colombo(CMB)         Bangalore(BLR)         1hrs 20min         320           UL171         Economy / R         21 Jun 2012 1835 hrs         21 Jun 2012 1955 hrs         1hrs 20min         320
Multi - Stop	Depart Total Fare : INR 17828.63 Silk Air [0 Stop] Singapore(SIN) Bangalore(BLR) 4hrs 20min 320 Fare Break Down Fare Rule
Select ( <u>All   None</u> )	Mi424         Economy / W         21 Jun 2012 0/05 ms         21 Jun 2012 0855 ms           Select         Select
Air India     Bangkok Ainways     Cathay Pacific Airways	Depart         Total Fare : INR 17958.93           Malaysia Airlines         [0 Stop]         Singapore(SIN)         Kuala Lumpur(KUL)         1hrs 0min         738         SGD 409.47           MH616         21 Jun 2012 1915 hrs         21 Jun 2012 2015 hrs         1hrs 0min         738         SGD 409.47           Multiple Additional Content of Cont
Dragonair Jet Airways (India)	Malaysia Airlines [U Stop] Kuala Lumpur(NUL) Bangalore(BLR) 4hrs Umin 738 MH192 Economy / Q 21 Jun 2012 2210 hrs 21 Jun 2012 2340 hrs

## User Manual Flight Search



#### Results

- The user can click on Fare Rules Link to check Fare Rules
- The user can click on Fare Breakup to check the breakup of the fare



					Generate Quote	Block Selected
Depart					Total F	are : INR 15336.21
SriLankan Airlines UL316	[ <u>1 Stop]</u> Economy / R	Singapore(SIN) 21 Jun 2012 0705 hrs	Colombo(CMB) 21 Jun 2012 1000 hrs	5hrs 25min	<u>343</u> Fare	SGD 348.26 Break Down Fare Rule
SriLankan Airlines UL171	[0 Stop] Economy / R	Colombo(CMB) 21 Jun 2012 1835 hrs	Bangalore(BLR) 21 Jun 2012 1955 hrs	1hrs 20min	320	Select



#### a) The Booking Process:

Once the mandatory fields are filled in, the user can click the continue button to complete the booking process.

#### b) Booking Pre Confirmation Screen:

1. Select Your Flight 2. Enter Passer	ngers Details 3. Booking Confirmation	Airline Details
Booking Details		
Enter Passenger	Details	Option 1 Details
Note: The passenger name(s) should be entered	exactly as mentioned in the Passport.	Total Fare : INR 15336.21
Passenger-1 Adult	Passengers	
Title       *Last Name       *First Name         -       •       •         More Information       •       •         Passport No       Expires On	DAYAL NANDINI MS (Adult) Address: Contact: Email: Meal preference: Seat preference: Date of birth:	_
DD MMM YYYY V Meal Request Seat Pref	FE No	Ontion 2 Details
Select Select Contact Information Address Email Mobile	Gender	Total Fare : INR 17828.63
Post code	Male C Female	Depart MI424 Y SIN 21 Jun 2012 0705 hrs BLR 21 Jun 2012 0855 hrs
Change Flight Options	Continue	

line Details						
Depart SriLankan Airlines UL316	[One Stop]Economy	Singapore (Si 21 Jun 2012 (	IN) 0705 hrs	Colombo (CMB) 21 Jun 2012 1000 hrs	5hrs 25min	Total Fare : INR 15336.2 Fare Break Down Fare Rul
SriLankan Airlines UL171	[Non Stop]Economy	Colombo (CM 21 Jun 2012	IB) 1835 hrs	Bangalore (BLR) 21 Jun 2012 1955 hrs	1hrs 20min	Remove
D <b>epart</b> Silk Air [Non Stop]E MI424	conomy Singapore 21 Jun 20	(SIN) 12 0705 hrs	Bangalo 21 Jun 2	re (BLR) 012 0855 hrs	4hrs 20min	Total Fare : INR 17828.63 Fare Break Down Fare Rule Remove

The booking pre confirmation gives the user an opportunity to verify the entered data before completing the booking process. The user can edit passenger details to modify any incorrect data before proceeding to click the **Book** button to complete the booking process.

#### c) Booking Confirmation Screen:

Depart         Total Fare: INR 15336           SriLankan Airlines         IOne Slog/Economy         Singapore (SIN)         Calombo (CMB)         Shrs 25min         Total Fare: INR 15336           SriLankan Airlines         Non Sko/Economy         Colombo (CMB)         Shrs 21 Jan 2012 1000 hrs         Shrs 25min         Remove           SriLankan Airlines         Non Sko/Economy         Colombo (CMB)         Shrs 25min         Total Fare: INR 15336           SriLankan Airlines         Non Sko/Economy         Colombo (CMB)         Shrs 25min         Remove           Depart         Sik Air         (Non Stop/Economy         Singapore (SIN)         Bangalore (BLR)         dhrs 20min         Eare Break Down         Eare Break Dow	Airline Details	_					
Depart         Sitk Air         [Non Stop]Economy         Singapore (SIN) 21 Jun 2012 0765 hrs         Bangalore (BLR) 21 Jun 2012 0855 hrs         dhrs 20min         Total Fare : INR 17828. Eare Break Down           Processing Your Request.         Processing Your Request.         Total Fare : INR 17828.         Remove	Depart SriLankan Arlines LOne Si UL316 SriLankan Arlines (Non Sic UL171	top]Economy Singapo 21 Jun 2 spjEconomy Colomb 21 Jun 2	re (SIN) 2012 0705 hrs o (CMB) 2012 1835 hrs	Colombo (CMB) 21 Jun 2012 1000 hrs Bangalore (BLR) 21 Jun 2012 1955 hrs	Shes 25min thes 20min	Total Fare INR Fare Break Down	15336. Eare Ri emove
Processing Your Request.	Depart Silk Air [Non Stop[Economy M1424	Singapore (SIN) 21 Jun 2012 0705 hrs	Bangalo 21 Jun 2	ve (BLR) 4h 012 0355 hm	rs 20min	Total Fare : INR Fare Break Down Re	17828.6 Eare Ru move
		Processing Your	Request.		220		
	DAYAL NANDINI MS (Adult) Address:						
DAYAL NANDINI MS (Adult) Address:	Contact: Email Meal preference: Seat preference: Date of birth:						
DAYAL NANDINI MS (Adult) Address: Contact: Email Meal preference: Seat preference: Dete of birth:							

Once the user clicks the book button in the booking pre confirmation screen, **TripJoint powered by MyFareBox** completes the booking process to confirm the booking as shown in the Booking Completion Screen.

Once booked, the booking will show in the Booking Queue and can be retrieved from the queue.

Mystifly Ref.N	o: MF03988912	2			Client:	Mystifly Client Den	no(MCN003028)
Booked On: 12	2 Jun 2012 205 <sup>.</sup>	1 hrs *LT			Branch:	Bangalore	
Booked By: Sa	aurabh Saxena				Client ti	me zone : GMT +5.3	
ltinerary							
Option: 1 Sta	atus: Booked				TKTLimit	15 Jun 2012 2051	*LT Order E-Ticket Cancel
Depart [						Тс	tal Fare : INR 158858.19
Vietnam Airlines	s VN577	[Non Stop] Business	Taipei(TPE) 30 Jun 2012 1330 hrs	Hanoi(HAN) 30 Jun 2012 1530 hrs	3hrs Omin	40K <sup>*</sup>	
Vietnam Airlines	s VN107	[Non Stop] Business	Hanoi(HAN) 30 Jun 2012 2350 hrs	Paris(CDG) 01 Jul 2012 0700 hrs	12hrs 10min	40K*	
Vietnam Airlines	s VN3644	[Non Stop] Business	Paris(CDG) 01 Jul 2012 0955 hrs	London(LHR) 01 Jul 2012 1015 hrs	1hrs 20min	40K <sup>*</sup>	
Operated b	y - Air France (	AF1980)					
							Fare Break Down Fare Rule
Passengers	<u>Details</u>						Generate Quote
ANIL ARORA	MR (Adult)						
Date of birth :	06 Sep 1980						
Address :							
Passport E	Exp -						
Email :		<u>Edit</u>					
<u>History</u>							
Time			History Detail				Action By
12 Jun 2012 2	2051 hrs *LT		Booking sucessfully cre	eated for TPE - LHR on VN			Saurabh Saxena

The booking will drop into the exception queue in the event the booking was unsuccessful.

The Booking confirmation will show the following details for all confirmed and successful bookings.

- a) Mystifly Reference Number (MFXXXXXXX)
- b) Booked Itinerary with Airline Confirmation PNR
- c) Ticketing Time Limit

d) Fare Details

Each of the booked itineraries will also show an option to Send Ticket Order & to Remove the itinerary (cancel itinerary)

#### C) TripJoint powered by MyFareBox Ticket Order Process

#### The user can click the "Orde Ticket Order" option to send the ticket order to Mystifly. Once

								clicke
ltinerary								the
Option: 1 Statu	s: Booked				TKTLimi	it: 15 Jun 2012 2051	*LT Order E-Ticket Cancel	
Depart						Tot	DI Earo - IND 158858 19	user i
Vietnam Airlines	VN577	[Non Stop] Business	Taipei(TPE) 30 Jun 2012 1330 hrs	Hanoi(HAN) 30 Jun 2012 1530 hrs	3hrs Omin	40K <sup>*</sup>		prom
Vietnam Airlines	VN107	[Non Stop] Business	Hanoi(HAN) 30 Jun 2012 2350 hrs	Paris(CDG) 01 Jul 2012 0700 hrs	12hrs 10min	40K <sup>*</sup>		ed to
Vietnam Airlines	VN3644	[Non Stop] Business	Paris(CDG) 01 Jul 2012 0955 hrs	London(LHR) 01 Jul 2012 1015 hrs	1hrs 20min	40K <sup>*</sup>		recon
Operated by -	Air France ( /	AF1980)			r			
				••				
rm th	ie book	ing deta	ils before pro	ceeding to or	der	Are you su [Note:The other options will be	re,want to ticket for this option ? cancelled as soon as the ticket is issued for selected opt	on]
the ti	icket.					Client Ref No		
					Р	assenger1		
						Passport		
						Date Of Birth		
						Country Sele	SEP 1980	
						Nationality Selev	t 💌	
						Meal request Select	t 💌	
						Seat pref Sele	ct 💌	
						FF No		
Once the	Ticket i	s ordere	d the booking	status will cl	nange	Yes	No	
From Dool	king to T	Tickot ir						
TOTTI BOO	king to	пскесп	i Process and	will be visible	under			
the Ticket	Order	Queue.						
<b>Itinerary</b>								
Option: 1 Sta	atus: Tkt-In-I	Process					TKTLimit: 07.Jun 2	012 1117 *I T
							TREE OF OUT 2	
Depart							Total Fare : INF	81889.23
United Airlines	UA9763	[Non Sto Economy	<ul> <li>P] New York(JFK)</li> <li>20 Jul 2012 1810</li> </ul>	hrs 21 Jul 201	H) 2 0800 hrs	7hrs 50min	01P <sup>*</sup>	
United Airlines	UA9778	[Non Sto Economy	<ul> <li>p] Zurich(ZRH)</li> <li>/ 21 Jul 2012 0945</li> </ul>	hrs 21 Jul 201	OM) 2 2140 hrs	8hrs 25min	01P <sup>*</sup>	
Return								
United Airlines	UA9779	[Non Sto Economy	<ul> <li>p] Mumbai(BOM)</li> <li>/ 27 Jul 2012 0050</li> </ul>	hrs 27 Jul 201	H) 2 0615 hrs	8hrs 55min	01P <sup>*</sup>	
1	1110700							

The ordered option will have a status of "Tkt – in – Process" until Mystifly team issues the ticket and once the ticket issued and ticket number updated, the booking will move to Ticketed Queue.



A detailed history of the booking is always maintained with Time Stamp along with the user's name who was the actioner of the booking at the client's end.

History		
Time	History Detail	Action By
30 May 2012 1443 hrs *LT	Booking sucessfully created for NYC - BOM on UA	Septhar M
30 May 2012 1447 hrs *LT	Ticket order for NYC - BOM has been sent for option 1	Septhar M

Once ticketed by Mystifly, the booking will move from Ticket Order Queue to Ticketed Queue with status updated to **"Ticketed"** 

Mystifly Ref.N	o: MF01291311			Client:	Mystifly Client [	Demo(MCN003028)
Booked On: 2	3 Jul 2011 1140 h	rs *LT		Branch	Bangalore	
Booked By: N	andini Dayal			Client ti	ime zone : GMT +	+5.3
ltinerary						
Option: 1 Sta	tus: Ticketed					
Depart						Total Fare : INR 23299.28
Air India AI 130	) [Non Stop] Economy	London(LHR) 31 Aug 2011 0945 hrs	Mumbai(BOM) 31 Aug 2011 2340 h	9hrs 25min rs	HLNC3	46K <sup>*</sup>
						Fare Break Down Fare Rule
Passengers	<u>Details</u>					
DAYAL NAND	INI MRS (Adult)					Show Price
Date of birth :						
Address :			Tick	et(s)		
Passport E	Exp -		Tkt	No: <u>111-1111111111</u>		
Email :		Edit	Invo	ice(s)		
			Invi	lo: <u>3333</u>		

#### a) Ticketed Booking:

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Once ticketed the user will be able to see the "View Invoice" and "View eTicket" options enabled

<u>ltinerary</u>							
Option: 1 Statu	s: Ticketed						
Depart							Total Fare : INR 23299.28
Air India Al130	[Non Stop] Economy	London(LHR) 31 Aug 2011 0945 h	Mumbai(Bo nrs 31 Aug 20	OM) 11 2340 hrs	9hrs 25min	HLNC3	46K <sup>*</sup>
							Fare Break Down Fare Rule
Fare Break Dov	vn						×
Passer Ad	nger Type Jult(1)	Base Fare 9165(X1)	Tax & Fee 14021(X1)	Service 113.28	Tax (X1)	Per Passenger 23299.28(X1)	Total 23299.28
						Grand Total	23299.28
Add/Edit markup							
Passengers De	<u>etails</u>						
DAYAL NANDINI	MRS (Adult)						Show Price
Date of birth :							
Address :				Ticket(s)			
Passport Exp	) -	<b>F</b> 33		Tkt No: 111-1	111111111		
Email .		Ealt		Invoice(s)			
				Inv No: <u>3333</u>			
History							
Time		History	/ Detail				Action By
23 Jul 2011 1140	) hrs *LT	Booking	g sucessfully created fo	r LHR - BOM on A	I		Nandini Dayal

#### b) View E-Ticket

TRIP OINT

# User Manual

http://myfarebox.mystifly.com/myfarebox/ViewET	ficket.aspx?passengerId=3&book	ingRef=3 - Windows Internet Explorer	
http://myfarebox.mystifly.com/myfarebox/View	ETicket.aspx?passengerId=3&bool	kingRef=3	
MYSTIFLY	Thank you for booking with M Mystiffy wishes you a pleasant journey and <b>Electronic Tic</b>	ystifly. This is your Bricket. I hopes to serve you again in the future. Sket Record	
Traveler:			Date of Issue:1/15/2011
Mr. PRATEEK KUMAR			
E-Ticket Number:9239839893292			
Frequent Flyer No:			
Flight Information			
2Feb			
Airline: Oman Air (WY)	Flight:102	Airline PNR:	
Class:U	Status:Confirmed	Baggage Allowance:	
Depart:	LHR (London)	Date:2Feb	Time:2125
Arrive:	Muscat (MCT)	Date:3Feb	Time:0840
Meal Request: Vegetarian Meal Requested		Seat Request:Window	
Departure Terminal:		Arrival Terminal:	
Not Valid for Travel - Before 2Feb or After 3Feb			
3Feb			
Airline: Oman Air (WY)	Flight:203	Airline PNR:	
Class:U	Status:Confirmed	Baggage Allowance:	
Depart:	MCT (Muscat)	Date:3Feb	Time:1040
Arrive:	Mumbai (BOM)	Date:3Feb	Time:1440
Meal Request: Vegetarian Meal Requested		Seat Request:Window	
Departure Terminal:		Arrival Terminal:	
Not Valid for Travel - Before 3Feb or After 3Feb			
23Feb			
Airline: Oman Air (WY)	Flight:202	Airline PNR:	
Done		🌏 Internet   Protected Mode: On	🖓 🔻 🍕 90% 🔻

#### c) View Invoice:

6 http://myfarebox	mystifly.com/myfarebox/ViewInvoice.aspx?passengerId=0&	bookingRef=3&invoiceType - Wi	indows Internet Expl	×
🍘 http://myfarebo	x. <b>mystifly.com</b> /myfarebox/ViewInvoice.aspx?passengerId=08	kbookingRef=3&invoiceType=0		
MYSTIFLY		Mystiffy Ph: E +91 (0)80 427 7 email: crm@myst	Consulting (India) Private Limited No 10/4, 6th Floor, Mitra Towers Kasturba Road, Bangalore Pin Code-560001, India 1000 •, Fax: +91 (0)80 427 71000 ifly.com   web: www.mystifly.com	•
Preetham N Mystifly Bangalore Bangalore, , IN Ph: 🚬 974291	Sale Invo	ice	Invoice Number: Invoice Date: Ordered By: FareBox Reference No:3	
Air Reservation Passengers: Booking Status: Airline:	n Mr. PRATEEK KUMAR ETicketNo:9239839893292 Confirmed Turkish Airlines(TK) Oman Air(WY)		No. Of Passengers :3	
Start Date:	3Feb		End Date:23Feb	
Segment:1 Depart Arrival Flight No: 102 Class: U Segment:2	LHR London MCT Muscat	Date:2Feb Date: 3Feb	Time :2125 Time : 0840	
Depart Arrival Flight No: 203 Class: U Segment:3 Depart	MCT Muscat BOM Mumbai	Date:3Feb Date:3Feb	Time :1040 Time : 1440	
Done	BOIN Mumbai	Internet   Protected Mode: On	Time : 0645	• 



# How to generate a quote on TripJoint powered by MyFareBox

The objective of this document is to assist a user to generate a quote from a confirmed booking on TripJoint powered MyFareBox. PLEASE SKIP THIS ENTIRE PROCESS IF YOUR ACCESS BELONG TO A CERTAIN GROUP ACCOUNT AND YOU NEED TO BOOK A TICKET WITHOUT ADDING MARKUP (YOUR COMMISSION AS YOUR SUPPOSEDLY SAVING), PLEASE JUMP TO PAGE #24 - #31 HOW TO GENERATE PAYMENT LINK.

#### Confirm an itinerary on TripJoint powered by MyFareBox

The user will have to follow the necessary steps to confirm a booking on TripJoint powered by MyFareBox.

- 1. Login to TripJoint powered by MyFareBox
- 2. Search fares for the required itinerary using 'Flight Search Tool' which is available under the 'Air' menu.
- 3. Use the 'Block Selected' option on the search results page to block / book the itinerary.
- 4. Book / confirm the itinerary as prompted with the passenger name.
- 5. A blocked / confirmed itinerary on TripJoint powered by MyFareBox would look like as shown below:

#### Figure 1 – A confirmed booking on TripJoint powered by MyFareBox.

		User : Elmer B	algos <b>Your Time Zone :</b> G Remaining Balance : US	MT +8 Air	Accounts	Queues	Administ
oking Details							
Mystifly Ref.No: MF0593031 Booked On: 04 Oct 2012 13	2 15 hrs *LT				Client: TripJoint( Branch: Manila	MCN004063)	
Booked By: Elmer Balgos Al	insog				Client time zone :	GMT +8	
ltinerary							
Option: 1 Status: Booked				TKTLimit	07 Oct 2012 1315	*LT Order E-Ti	<u>cket Cancel</u>
<u>Depart</u>					1	Total Fare : US	D 164.08
Philippine Airlines PR508	[Non Stop] Economy / T	Singapore(SIN) 15 Nov 2012 1450 hrs	Manila(MNL) 15 Nov 2012 1825 hrs	3hrs 35min	NA		
					Modify Sector Fa	ire Break Down	Fare Rule
Passengers Details						Gener	ate Quote
SAWYER TOM MR (Adult)							
SAWYER TOM MR (Adult) Date of birth:							
SAWYER TOM MR (Adult) Date of birth : Address : Passport Evn -							
SAWYER TOM MR (Adult) Date of birth : Address : Passport Exp - Email :	Edit						
SAWYER TOM MR (Adult) Date of birth : Address : Passport Exp - Email : Booking Notes	Edit						Add Notes
SAWYER TOM MR (Adult) Date of birth : Address : Passport Exp - Email : Booking Notes Time	Edit Note Detail					Action By	Add Notes
SAWYER TOM MR (Adult) Date of birth : Address : Passport Exp - Email : Booking Notes Time	Edit Note Detail	No I	notes found for this booking			Action By	<u>Add Notes</u>
SAWYER TOM MR (Adult) Date of birth : Address : Passport Exp - Email : Booking Notes Time History	Edit Note Detail	No r	notes found for this booking			Action By	<u>Add Notes</u>
SAWYER TOM MR (Adult) Date of birth : Address : Passport Exp - Email : Booking Notes Time History Time	Edit Note Detail	No t	notes found for this booking			Action By Action By	Add Notes
SAWYER TOM MR (Adult) Date of birth : Address : Passport Exp - Email : Booking Notes Time History Time 04 Oct 2012 1315 hrs *LT	Edit Note Detail History Detail Booking suces	No r	notes found for this booking			Action By Action By Elmer Balgos A	Add Notes

- 1. The itinerary will be assigned a TripJoint powered MyFareBox Booking Reference Number (MF Number)
- 2. The status of the itinerary will reflect as 'Booked' with a ticketing deadline (TKTL) in the users' local time.
- 3. This itinerary can be retrieved from the 'Booking Queue'.

# User Manual Fare Break Down

Figure 2 - Fare Break Down of a confirmed booking on TripJoint powered by MyFareBox

		User:	Elmer Balgos <b>Your</b>	r Time Zone : GMT	+8 Air	Accounts	Queues Admin
			Rema	aining Balance : USD (	0.00		
king Details							
Mystifly Ref No: ME0593031:	2					Client: Trip.Joint(	MCN004063)
Booked On: 04 Oct 2012 131	5 hrs *LT					Branch: Manila	
Booked By: Elmer Balgos Ali	nsog					Client time zone :	GMT +8
<u>ltinerary</u>							
Option: 1 Status: Booked					TKTLimit	07 Oct 2012 1315	*LT Order E-Ticket Cano
Depart						1	Total Fare : USD 164.0
Philippine Airlines PR508	[Non Stop]	Singapore(SIN)	Manila(N	MNL)	3hrs 35min	NA *	
	Economy / T	15 Nov 2012 1450	hrs 15 Nov 3	2012 1825 hrs			
						Modify Sector Fa	re Break Down Fare Ru
Fare Break Down							
Ture break bown		Base Fare	Tax & Fee	Service Tax		Per Passenger	C Total
Passenger Type		Dugerure					

The user can click the 'Fare Break Down' link to view the Per Passenger fare details. The system displays the Passenger Type, Base Fare, Tax & Fee, Service Tax, Per Passenger Fare and Total Fare.Fare Rules

#### Figure 3 - Fare Rules of a confirmed itinerary on TripJoint powered by MyFareBox

		Remaining Balance : USD 0.00				Administrator
Booking Details						
In the Deckler MEDEOR	0040		011-	at. Tain taintiti	CN0040C2)	
Booked On: 04 Oct 2012	1315 hrs *LT		Brar	nch: Manila	CN004003)	
Booked By: Elmer Balgo	s Alinsog		Clie	nt time zone : C	MT +8	
ltinerary						
Option: 1 Status: Booke	d	ТК	TLimit 07 Oc	t 2012 1315 *I	T Order E-Tic	ket Cancel
Depart			Þ		Fare : USI	0 164.08
Philippine Airlines PR508				NA*		
	Fare Rules				$\sim$	
	City Pair :			y Sector Far	Break Down	Fare Rule
Fare Break Down	Rules Details : Please	e contact back office for fare rules and restriction.				<b>∖</b> <u>≥</u> <u></u> <u></u> <u></u> <u></u> <u></u> <u></u> <u></u> <u></u>
Passenger Typ	Fare Rules			ssenger	To	otal
Aduit(1)	∧irline :	PR		d Total	164	4.08
	City Pair : Pulas Datais :	SINMNL				
Passengers Details	RULE APPLICATION AND	CANCELLATIONS			Genera	te Quote
SAWYER TOM MR (Adult)	OTHER CONDITIONS FLIGIBILITY	ANY TIME				
Date of birth :	DAY/TIME	CHARGE SGD 150.00 FOR REFUND. CHILD/INFANT DISCOUNTS APPLY.				
Address : Recent Exp	SEASONALITY FLIGHT APPLICATION	CHANGES				
Email :	ADVANCE RESERVATIONS/TICKETING					
Booking Notes	MINIMUM STAY	CHANGES PERMITTED.				Add Notes
Timo	MAXIMUM STAY STOPOVERS	NOTE - TEXT BELOW NOT VALIDATED FOR AUTOPRICING.			ction By	
	TRANSFERS	-CHANGE FEE SGD30. -CHANGE FEE TO BE COLLECTED PER TRANSACTION			cuon by	
History	COMBINATIONS BLACKOUT DATES	REQUIRING TICKET TO BE REISSUED.				
misiory	SURCHARGES	2/ NO SHOW FEE OF SGD150.		1.02		
Time	ACCOMPANIED TRAVEL TRAVEL RESTRICTIONS			, A	ction By	
04 Oct 2012 1315 hrs *L	PENALTIES			E	mer Balgos Al	insog
P- Piece, K- Kilograms, NA-	TICKET ENDORSEMENTS					
	CHILDREN DISCOUNTS					
	PROVISIONS					
	FARE BY RULE VOLUNTARY CHANGES			©2010	Mystifly Consu	lting (India) Pvt. Lt

The user can click the link 'Fare Rules' to view the fare rules and restrictions.

#### **Generate Quote**

Figure 4 - Fare details window on TripJoint powered by MyFareBox

Sign Out My Profile		User : Elmer Balgos Yo	ur Time Zone : GMT +8	Air	Accounts	Queues	Administrator
		Re	maining Balance : USD 0.00				
king Details							
Mystifly Ref.No: MF05930312	2				Client: TripJoint	(MCN004063)	
Booked On: 04 Oct 2012 131	5 hrs *LT				Branch: Manila		
Booked By: Elmer Balgos Ali	nsog				Client time zone	: GMT +8	
Itinerary							
Option: 1 Status: Booked				TKTLimit: (	7 Oct 2012 1315	*LT Order E-Tic	ket Cancel
Donart	Г						
Philippine Airlines PR508	[Non Stop] S						
	Economy / T	Carrier Flight No.	Class Date From	То	Departu	re Arrival ArrDa	te Status
		Philippine Airlines PR508	Economy 15Nov Singapo	ore(SIN) Mani	la(MNL) 1450	1825 15No	v Available
			Pricing Details 8	& Restrictions	8		
Fare Break Down	Peer	Adult Fare(PP)	BaseFare 77.55 +	+ Tax 86.52 +	ServiceTax 0.00 = :	164.08(USD)	
Adult(1)	77.5	Time limit					
		Date change Before departure					
		Date change After departure					
Passengers Details		Date change in case of no sho	w				
		Cancellation before departure	2				
SAWYER TOM MR (Adult)		Cancellation in case of no sho	ow we				
Date of birth :		Baggage					
Address :			Select al	I			
Passport Exp -	Edit						
Linai .	Euit						
Booking Notes							
Time	Note Detail						
	<u> </u>						
History							
Time	Liston Datail						
	Pristory Detail						
104 Oct 2012 1315 hrs *L1	Booking sucessfull						
- P- Mede, K- Kliograms, NA-Not a	available, LT-Your Local						

- 1. The user can click on 'Generate Quote' button to offer a proposal to their client.
- 2. A new window will be displayed with the fare break down and rules to be furnished.



#### Figure 5 - Selecting fare details on TripJoint powered by MyFareBox

oking Details	_			-	
Mystifly Ref.No: MF059303 Booked On: 04 Oct 2012 13 Booked By: Elmer Balgos A	12 )15 hrs *LT Jinsog	Client: <b>TripJoint(MCN00406</b> Branch: Manila Client time zone : GMT +8	3)		
Itinerary					
Option: 1 Status: Booked		TKTLimit 07 Oct 2012 1315 *LT Order E	E-Tic	ket Cancel	
Depart Philippine Airlines PR508	[Non Stop] Economy / T	Carrier         Flight No.         Class         Date         From.         To         Departure         Arriv           Philippine Airlines         PR508         Economy         15Nov         Singapore(SIN)         Manila(MNL)         1450         1825	al Ai	rrDate <mark>Status</mark> 5Nov Availabl	× ^
Fare Break Down		Pricing Details & Restrictions Right Click			
Passenger Type Adult(1)	Base 77.5	Adult Fare(PP) BaseFare 77.55 + Tax 86.52 + ServiceTax 0.00 = 16-080 Time limit Date change Before departure		Cut Copy Paste	Left Cli
Passengers Details		Date change After departure Date change in case of no show		Select All	3
SAWYER TOM MR (Adult) Date of birth :		Cancellation before departure Cancellation in case of no show Baggage		Print Preview	lows Live
Address : Passport Exp - Email :	Edit	Select all		E-mail with Wi Map with Bing	ndows Liv
Booking Notes		1	8	Search with Go	ogle
Time	Note Detail		at	Translate with All Accelerator	Bing s
History				Google Sidewik Send to OneNo	d ote
Time	History Detail		_		-
04 Oct 2012 1315 hrs *LT	Booking sucessfu				

- 1. Click on the button 'Select All' to select the content of the window.
- 2. 'Right Click' to select the content highlighted in blue.
- 3. 'Left Click' on the 'Copy' option on the menu to copy the content selected.

#### **Editing Fare Details**

Carrier	Flight No.	Class	Date	From	То	Departure	Arrival	ArrDate	Status	
Philippine Airlines	PR508	Economy	15Nov	Singapore(SIN)	Manila(MNL)	1450	1825	15Nov	Available	
Pricing Details & R	estrictions									
Adult Fare(PP)			BaseFa	BaseFare 77.55 + Tax 86.52 + ServiceTax 0.00 = 164.08(USD)						
Time limit										
Date change Befor	e departure									
Date change After departure										
Date change in cas	e of no show	N								
Cancellation before	e departure									
Cancellation in case	e of no shov	v								
Baggage										

- 1. The user can modify the fares by adding their required mark-up.
- 2. They can then specify a time limit and furnish the other terms & conditions by copying the content from the 'Fare Rules'.

The modified fare details which are ready to quote would look as illustrated below:

Carrier	Flight No.	Class	Date	From	То	Departure	Arrival	ArrDate	Status			
Philippine Airlines	PR508	Economy	15Nov	Singapore(SIN)	Manila(MNL)	1450	1825	15Nov	Available			
Pricing Details & R	estrictions											
Adult Fare(PP)			BaseF	BaseFare 88.48 + Tax 86.52 + ServiceTax 0.00 = 175(USD)								
Time limit			06 00	06 OCT 2012 1800 HRS LOCAL TIME								
Date change Before	e departure		CHAN	CHANGE FEE SGD 30								
Date change After	departure		CHAN	CHANGE FEE SGD 30								
Date change in case	e of no shov	N	DATE	DATE CHANGE FEE SGD 30 + NO SHOW FEE OF SGD 150								
Cancellation before	Cancellation before departure				CANCELLATON FEE SGD 150							
Cancellation in case	e of no show	N	CANC	CANCELLATON FEE SGD 150 + NO SHOW FEE OF SGD 150								
Baggage			20 KG	20 KGS								

The above table quote can be inserted using copy & paste as the body of an email.

#### **Email to Client**

Figure 6 - Email quote with fare details from TripJoint powered by MyFareBox

	<b>,</b> 9	(+ + +	-	Travel Itir	nerary -	Singapore	to Manila - 15th N	lovember 2012 -	Message (HTN	VIL)			×	
Fil	le	Message	Insert	Options	For	mat Text	Review						∞ (	3
Sen	= •	From <b>*</b> To Cc	External	@mail.com	1									
		Subject:	Travel Itiner	ary - Sing	apore to	Manila - :	15th November 201	2					-	
De Th We	ear Mi iank y e are	r Sawyer, ou for enqu pleased to c	iring with u	us regard bllowing	ding yo best op	ur travel otion for	from Singapore your travel.	to Manila on th	ie 15 <sup>th</sup> Nover	mber 20	12			
	Car	rier	Flight	No. Cla	ISS	Date	From	То	Departure	Arrival	ArrDate	Status		
	Phil	lippine Airlin	es PR508	Eco	onomy	15Nov	Singapore(SIN)	Manila(MNL)	1450	1825	15Nov	Available		
4						Dric	ing Details & Re	strictions				1		
	Adu	ult Fare(PP)				Basel	are 88.48 + Tax	86.52 + Service	Tax 0.00 = 17	75(USD)				
	Tim	e limit				06 00	T 2012 1800 HRS	LOCAL TIME						=
	Dat	e change Be	fore depa	rture		CHAN	IGE FEE SGD 30							
	Dat	e change Af	ter depart	ure		CHAN	IGE FEE SGD 30							
	Dat	e change in	case of no	show		DATE	CHANGE FEE SO	D 30 + NO SHO	W FEE OF SO	GD 150				
	Can	cellation be	fore depar	ture		CANC	ELLATON FEE SO	GD 150						
	Can	cellation in	case of no	show		CANC	ELLATON FEE SO	GD 150 + NO SH	OW FEE OF S	GD 150				
	Bag	gage				20 KG	iS							
Ple	ease l	let us know i	f you need	l any fur	ther in	formatio	n.							
	Z to	om.sawyer@n	nail.com										2	-

The above modified fare details from TripJoint powered by MyFareBox can be emailed to the client.

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#### **User Manual**

#### How to manage Mark-Up on TripJoint powered by MyFareBox

The objective of this document is to assist a user to manage the Mark-Up of an itinerary on TripJoint powered MyFareBox.

#### Mark-Up

The agent can add their mark-up and offer the fare to their customer. For instance, in this case we have considered the booking ref. MF05930312 whose MyFareBox total fare is USD 164.08 nett to the user/agent. If the user/agent desires to sell the itinerary for USD 175 i.e., an addition of USD 10.93 to the MyFareBox fare to their client, then the agent's Mark-Up is **USD 10.93**.

An illustration of Mark-Up calculation is furnished in the table below.

		Base Fare	Tax & Fee	Total Per Passenger
A.	MyFareBox nett fare to the User	USD 77.55	USD 86.52	USD 164.08
В.	Fare offered by User to the Customer	USD 88.48	USD 86.52	USD 175
C.	Mark-Up (Difference in Base Fare)	USD 10.93	-	-

In the above table USD 175 was the fare offered by the user/agent to their customer. The user/agent purchases the ticket for a fare of USD 164.08. The difference in fare i.e., USD 10.93 is the agent's Mark-Up.

This Mark-Up amount will be retained in the user's MyFareBox account after their customer pays for the requested itinerary and the ticket is delivered. The transaction details will be furnished on the 'Transaction' page under the 'Accounts' menu and the Mark-Up amount will be accrued to the 'Remaining Balance' on MyFareBox.



#### Mark-Up on an existing booking

Since TripJoint powered MyFareBox does not have a provision to manage mark-up during the Quote or Booking stage, the user can add a 'Booking Note' to the itinerary regarding the amount of mark-up considered.

Figure 7 - Booking Notes being added to an existing itinerary

option i ottino ottino o				TKTLIMIT 07 00	t 2012 1315 *LT Order I	E-Ticket Cancel
<u>Depart</u>					Total Fare :	USD 164.08
Philippine Airlines PR508	[Non Stop] Economy / T	Singapore(SIN) 15 Nov 2012 1450 hrs	Manila(MNL) 15 Nov 2012 1825 hrs	3hrs 35min	NA *	
				Mo	odify Sector Fare Break D	own_Fare Rule
Passengers Details					Ger	nerate Quote
SAWYER TOM MR (Adult)	_					
Date of birth:			¥			
Address :		Enter note up	to 1000 characters		*	
Passport Exp -	<b>C</b> 444					
Cillan .	Edit					
Booking Notes					-	Add Notes
Time	Note Detail			5	Save Action By	1
08 Oct 2012 1244 hrs	Fare offered to a	customer - OSD 173, me 2	2.5% credit card transaction	iee is exila.	Edit Delete Elmer Bal	gos Alinsog
History						
Time	History Detail				Action By	
THILE		C. II	00		Elmor Pol	
	Thistory Detail		PD		Elmor Bol	

The user can click on 'Add Notes' on the itinerary and update notes regarding this booking. A maximum of 1000 characters are accepted in the note.

For example – 'Fare offered to customer – USD 175. The 2.5% credit card transaction fees is extra'.

Figure 8 - Booking Notes updated to an existing itinerary

Passengers Details		Generate Quote
SAWYER TOM MR (Adult)		
Date of birth: Address : Passport Exp -		
Email :	Edit	
Booking Notes		Add Notes
Time	Note Detail	Action By
08 Oct 2012 1244 hrs	Fare offered to customer - USD 175. The 2.5% credit card transaction fee is extra.	it <u>Delete</u> Elmer Balgos Alinsog
History		
Time	History Detail	Action By
04 Oct 2012 1315 hrs *LT	Booking sucessfully created for SIN - MNL on PR	Elmer Balgos Alinsog
* P- Piece, K- Kilograms, NA-Not	available, LT-Your Local time (GMT +8)	

The user can edit or delete the booking notes or retain it for future reference.

### Mark-Up after the ticket is issued

The user can use the mark-up module to manage the mark-up after the itinerary is ticketed/delivered on MyFareBox. Retrieve the itinerary from the Ticketed Queue on MyFareBox.

Figure 9 - Ticketed itinerary on MyFareBox

aking Dataila						
oking Details						
Mystifly Ref No: ME05930	312				Client: Trip.loint	(MCN004063)
Booked On: 04 Oct 2012 1	1315 hrs *LT				Branch: Manila	
Booked By: Elmer Balgos	Alinsog				Client time zone	: GMT +8
Itinerary						
Option: 1 Status: Ticketed	d					
Depart						Total Fare : USD 164.0
Philippine Airlines PR508	[Non Stop]	Singapore(SIN)	Manila(MNL)	3hrs 35min	EFSL3F	* *
	Economy / T	15 Nov 2012 1450 hrs	15 Nov 2012 1825 hrs			NA
					_	
					<u>Fa</u>	are Break Down_Fare Rul
Passongors Dotails						View Invoice:70
rassengers Details						-
SAWYER TOM MR (Aduit)						Show Price
Date of birth :						
Address : Research Exp.			Ticket(s)			
Email :	Edit		Tkt No: <u>99999999</u>	<u>99</u>		
Booking Notes						Add No
Dooking Notes						Hurro
Time	Note Detail					Action By
08 Oct 2012 1244 hrs	Fare offered to	customer - USD 175. The 2	.5% credit card transaction f	ee is extra.	Edit Delete	Elmer Balgos Alinsog
History						
Time	History Detail					Action By
04 Oct 2012 1315 hrs *L1	Booking suces	sfully created for SIN - MNL	on PR			Elmer Balgos Alinsog
* P- Piece, K- Kilograms, NA-N	lot available, LT-You	Local time (GMT +8)				

Click on 'Fare Break Down' to view the fare details.

#### Figure 10 - Fare Break Down



Click on 'Add/Edit Mark-Up' to proceed.



Figure 11 - Module to manage Mark-Up



The system displays a window that allows you to add mark-up to the base fare or add a service fee.

#### Figure 12 - Adding mark-up to base fare

					Client: Trip loint/MCI	1004063)
Fare Break Down					Branch: Manila	10040037
	1 dd markup to b	ase [1] Add service f	ee		Client time zone : GM	T +8
Passenger Type	base Fare Tax & Fe	ee Mark up	Service Tax Per Passeng		Onem anne zone . Gw	1.0
Addit(1)	30.479 (X1) 86.52 (	x1 (10.93 (X1) (	(X1) 1/5 (X	1) 1/5		
		2	Grand Tot	ai 175		
			2 Save	Cancel		
Depart			(	m	Total	Fare : USD 164.08
Philippine Airlines P	R508 [Non Stop]	Singapore(SIN)	Manila(M	NL) 3hrs 35m	in EFSL3F	NA *
	Economy /	1 15 100 2012 1	450 hrs 15 NOV 2	U12 1025 hrs		
					Fare B	reak Down_Fare Rule
Fara Broak Down						×
rale bleak Dowl	ner Tyrne	Base Fare	Tax & Fee	Service Tax	Per Passenger	Total
Passen	dei i Abe		96 52(V4)	0.00(X1)	164.08(X1)	164.08
Passen Adu	itt(1)	77.55(X1)	00.52(X1)			
Pare Break Down Passen Adu	itt(1)	77.55(X1)	00.32(X1)		Grand Total	164.08
Passen Adu Add/Edit markup	uit(1)	77.55(X1)	00.32(X1)		Grand Total	164.08

The user can manage the mark-up using the following steps.

- 1. Select the option 'Add mark-up to base fare'
- 2. Specify the mark-up amount. In this case the mark-up considered was USD 10.93. Notice that the 'Grand Total' changes to USD 175.
- 3. Click on 'Save' button

A 'Client copy' of the ticket will be saved on MyFareBox under the traveller profile.

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#### User Manual

Figure 13 - Client copy of the e-ticket

Passenge	rs Details			View Invoice: 7000,
SAWYER T	OM MR (Adult)			Show Price
Date of birt	h:			
Address Passport Email	: Exp - :	Edit	Ticket(s) Tkt No: 9999999999 Client copy: 9999999999	

The agent can furnish the ticket with fares to their client.

#### Figure 14 - Client copy with fares

http://phiniyiarebox.com/viewer	ickesasphipassengenu=0250	400000000gner=35305000000000000000000000000000000000	occype - windows inc	ternet explorer			
http://ph. <b>myfarebox.com</b> /ViewE	Ticket.aspx?passengerId=8238	4&bookingRef=59303&ticketId=19525	8type=False				
light Information					^	_	
L5Nov						-	
Airline: Philippine Airlines (I	PR)	Flight: 508	Airline PNR: EFSL	_3F		-	
Class: Economy		Status: Confirmed	Baggage Allowar NA	nce:		pJoint(MCN004 Inila	063)
Depart:		SIN (Singapore)	Date: 15Nov	Time: 1450		zone : GMT +8	
Arrive:		Manila (MNL)	Date: 15Nov	Time: 1825			-
/leal Request:			Seat Request:				
eparture Terminal:			Arrival Terminal:	:	=		
and the first second							
ot valid for Travel - Before 15Nov or After 15	Nov					Total Fare	: USD 164.08
rice Details						SL3F	NA *
				Total P	ice (USD)		
			Adult Base	Price:	88.48		
			Adult Airport	t Tax:	86.52	Fare Break	Down Fare Rule
			Adult Service	e Tax:	0.00		View Invoice:700
			Adult Total I	Price:	175.01		Ten molec. <u>roo</u>
		Fare Conditions			•		Show Price
ne		😔 Internet	Protected Mode: On	(4月) エ	₫ 100% -		10
	Address . Recent Eve		LIC	ket(s)			_
	Email :	Edit	Tkt	No: 99999999999 Clier	nt copy: <u>999999999</u>	2	
		Lun			20	m	
	Booking Notes				2		Add Note
	Time	Note Detail				Action E	Зу
	08 Oct 2012 1244 hrs	Fare offered to customer - USD 175	5. The 2.5% credit car	d transaction fee is extr	a. <u>Edit</u>	Delete Elmer B	algos Alinsog
	History						
	Time	History Detail				Action E	Зу
	04 Oct 2012 1315 hrs *LT	Booking sucessfully created for SIN	- MNL on PR			Elmer B	algos Alinsog

1. Click on the check-box 'Show Price' to enable display of fares on the e-ticket.

2. Click on the Client Copy ticket number to view the e-ticket.

The user can also download the PDF e-ticket for further reference.

+++++



# How to use the Generate Payment Link on TripJoint powered by MyFareBox

The objective of this document is to assist a user to generate a payment link to request payment for a confirmed booking on TripJoint powered by MyFareBox.

#### **Pre-Requisites**

The user will have to confirm a booking on TripJoint powered by MyFareBox.

- 1. Use the 'Block Selected' option on the search results page to block / book the itinerary.
- 2. Book / confirm the itinerary as prompted with the passenger name.
- 3. A blocked / confirmed itinerary on MyFareBox would look like as shown below:

Figure 15 - Confirmed booking on TripJoint powered by MyFareBox

king Details							
Mystifly Ref.No: MF059303	12				Client: TripJoint(I	MCN004063)	
Booked On: 04 Oct 2012 13	315 hrs *LT				Branch: Manila		
Booked By: Elmer Balgos A	linsog				Client time zone :	GMT +8	
ltinerary							
Option: 1 Status: Booked				TKTLimit: 07	7 Oct 2012 1315 *	LT Order E-Ticket Car	nce
Depart					Т	otal Fare : USD 164.	.08
Philippine Airlines PR508	[Non Stop] Economy / T	Singapore(SIN) 15 Nov 2012 1450 hrs	Manila(MNL) 15 Nov 2012 1825 hrs	3hrs 35min	NA*		
					Modify Sector Far	e Break Down_Fare R	ule
Passengers Details						Generate Qu	ot
SAWYER TOM MR (Adult)							
Date of birth : Address : Passport Exp - Email	Edit						
	Euit						
Booking Notes						Add N	ote
Time	Note Detail					Action By	
		No ne	otes found for this booking				_
<u>History</u>							
Time	History Detail					Action By	
04 Oct 2012 1315 hrs *LT	Booking suces	sfully created for SIN - MNL	on PR			Elmer Balgos Alinsog	J
* P- Piece, K- Kilograms, NA-No	t available, LT-You	Local time (GMT +8)					



#### **Generate Payment Link**

The generate payment link is a function under the Accounts menu on TripJoint powered by MyFareBox.

Figure 16 - Generate Payment Link under the Accounts menu on TripJoint MyFareBox

			Kemaining Balance : US	0.00	Transactions	
oking Details					Generate Payment Link	
Mystifly Ref.No: MF0593031	2			C	lient: TripJoint(MCN004	063)
Booked On: 04 Oct 2012 13	ionis "Li			в	ranch. Manila	
Booked By: Elmer Balgos Al	insog			C	lient time zone : GMT +8	
Itinerary						
Option: 1 Status: Booked				TKTLimit 07 (	Oct 2012 1315 *LT Orde	r E-Ticket Cance
<u>Depart</u>					Total Fare	: USD 164.08
Philippine Airlines PR508	[Non Stop] Economy / T	Singapore(SIN) 15 Nov 2012 1450 hrs	Manila(MNL) 15 Nov 2012 1825 hrs	3hrs 35min	NA*	
				ŀ	Modify Sector Fare Break	Down_Fare Rule
Passengers Details					Ge	enerate Quot
SAWYER TOM MR (Adult)						
Date of birth : Address :						
Passport Exp -						
Email :	Edit					
						a did state

- 1. Hover the mouse on the Accounts menu to view 2 sub menus Transactions and Generate Payment Link.
- 2. Click on Generate Payment Link.
- 3. A new form named 'Payment Request' form will be displayed as shown below.

Figure 17 - Payment Request Form on TripJoint powered by TripJoint powered by MyFareBox

<u>Home</u> <u>Sign Out</u> <u>My Profile</u>	User : Elmer Balgos You Ren	ur Time Zone : G naining Balance : US	SMT + SD 0.0	8 0	Air	Accounts	Queues	Administrator
	Paymen	t Request						
	Amount		USD					
	Expiry Date	MM/DD/YYYY	HH	MM				
	Payment For	Ticket		-				
	MF Ref							
	Email							
		Send						
		Privacy	/ Policy	¥.	Terms of Use	©2010	Mystifly Consu	ilting (India) Pvt. Lte

- 4. Please furnish the following details in the Payment Request form to complete the process.
  - a. Amount
  - b. Expiry Date
  - c. Payment For
  - d. MF Ref
  - e. Email



**Amount**: This value of fare that the user (agent) has offered their client. The credit/debit card transaction charge of 2.5% is not included in this amount and will be charged extra during the time of transaction. The currency is based upon the user profile on TripJoint powered by MyFareBox.

Figure 18 - Specifying the amount to be paid on the Payment Request Form

<u>Home</u> Sign (	Dut <u>My Profile</u>	<b>User :</b> Elmer Balgos <b>Your Time Zo</b> Remaining Balan	ne: GMT +8 ce: USD 0.00	Air	Accounts	Queues	Administrator
		Payment Reques	st				
		Amount 175	USD				
		Expiry Date MM/DD/Y	ҮҮҮ НН ММ	1			
		Payment For Ticket		•			
		MF Ref					
		Email					
		Send					
			Privacy Policy	Terms of Use	©2010	Mystifly Consu	ilting (India) Pvt. Ltd.

**Expiry Date**: The date and time at which the validity of the generated link will expire. When the user clicks on this field, a calendar is displayed allowing the user to select the date when the payment link should expire.

#### Figure 19 - Selecting the Expiry Date of the Payment Link

<u>Home</u>	<u>Sign Out</u>	<u>My Profile</u>	<b>User :</b> Elmer Balgos <b>Yo</b> Re	ur Tim maining E	e Zor Balanc	ne:( e:U	GMT + SD 0.0	8	Ai	ir	Accounts	Queues	Administrator
			Paymer	nt Req	ues	t							
			Amount	175			USD						
			Expiry Date				нн	ММ					
			Payment For	0		Octo	ber 2	012		0			
			MF Ref	Su	Мо	Tu	We	Th	Fr	Sa			
			Email		1	2		4	5	6			
				7	8	9	10	11	1	) 13			
				14	15	16	17	18	19	20			
				21	22	23	24	25	26	27	lse ©2010 M	ystifly Consu	ılting (India) Pvt. Ltd.
				28	29	30	31						

Figure 20 - Expiry Date selected for the Payment Link



**Payment For**: The transaction towards which the payment is requested. The user can select whether the payment requested is for (i) Issuance of a Ticket (ii) Reissuance of a Ticket (iii) Deposit for ticket on TripJoint powered by MyFareBox



Figure 21 - Selecting the transaction type towards which the payment is requested

<u>Home</u> <u>Sign Out</u> <u>My P</u>	rofile User : Elmer Balgos Yo Re	ur Time Zone : ( maining Balance : U	GMT +	B D	Air	Accounts	Queues	Administrator
	Payme	nt Request						
	Amount	175	USD					
	Expiry Date	10/05/2012	19	30				
	Payment For	Ticket						
	MF Ref	Reissuance		U				
	Email	Deposit						
		Send						
		Privac	y Policy	<u> </u>	erms of Use	©2010 M	Aystifly Consu	lting (India) Pvt. Ltd.

**MF Ref.**: This is the Mystifly MyFareBox Reference Number for which the payment is being requested.





Email: The email address of the user (agent) or customer who should receive the payment link.

#### Figure 23 - Furnish the email id of the person who should receive the payment link

<u>Home</u> Sign Out <u>My Profile</u>	User : Elmer Balgos You Ren	ur Time Zone : naining Balance : 1	GMT +	8 Air	Accounts	Queues	Administrator
	Paymen	t Request					
	Amount	175	USD				
	Expiry Date	10/05/2012	19	30			
	Payment For	Ticket		-			
	MF Ref	MF05930312					
	Email	septhar@myst	tifly.co				
		Send					
		Priva	cy Polic	<u>y Terms</u>	of Use ©2010	Mystifly Consi	ulting (India) Pvt. Lt

After the details on the Payment Request form has been furnished, click on the 'Send' button to generate the payment link.



#### Figure 24 - Click to generate payment link

Home Sign Out My Profile	User : Elmer Balgos You Rem	r Time Zone : aining Balance : U	GMT +	8 Air 0	Accounts	Queues	Administrator
	Payment	t Request					
	Amount	175	USD				
	Expiry Date	10/05/2012	19	30			
	Payment For	Ticket		•			
	MF Ref	MF05930312					
	Email	septhar@myst	ifly.cor	n			
	(	Send					
			y Polic	<u>Y</u> <u>Terms o</u>	fUse ©2010	Mystifly Consi	ulting (India) Pvt. Ltd.

An email with the payment link will be generated and emailed to the specified email address on the form. The system will also display a success message on the system as shown below.



<u>Home</u>	<u>Sign Out</u>	<u>My Profile</u>	User : Elmer Balgos You Rem	Jr Time Zone : Gl naining Balance : US	MT +8 D 0.00	Air	Accounts	Queues	Administrator
			Paymen	t Request					
			The payment link has be	en generated succe	ssfully.				
			Amount		USD				
			Expiry Date	MM/DD/YYYY	HH MM				
			Payment For	Ticket	•				
			MF Ref						
			Email						
				Send					
				Privacy	Policy 1	erms of Use	©2010	Mystifly Consu	ilting (India) Pvt. Ltd.

#### **Payment Request Email**

The email with payment link will look like as shown below:

```
Figure 26 - Email received with payment request link
```



Click on the hyperlinked text 'click here' to be redirected to a Payment Request reconfirmation page.



#### Figure 27 - Transaction charge for card payment on the payment request page

Payment Request						
Amount	175.00 USD					
Expiry Date	10/5/2012 10:00:00 PM					
Payment For	Ticket					
MF Ref	MF05930312					
Email	septhar@mystifly.com					
A transaction charge of 2.50%	will be applied on total amount.					
Confirm						

Please note the message regarding the transaction charge of 2.5% that will be extra on the total amount.

#### Figure 28 – Confirming the details displayed

Payment Request							
Amount 175.00 USD							
Expiry Date 10/5/2012 10:00:00 PM							
Payment For Ticket							
MF Ref MF05930312							
Email septhar@mystifly.com							
A transaction charge of 2.50% will be applied on total amount.							
Confirm							

Click on the 'Confirm' button to be redirected to the Payment Gateway page.

#### **The Payment Gateway Page**

#### Figure 29 - Payment Gateway page

🥖 PAYSEAL - ICICI Bank Payment Gateway - Window	vs Internet Explorer	NUMBER OF STREET, STRE		
🕞 🔵 🔻 🙋 https://payseal.icicibank.com/mpi	i/Ssl.jsp?txnId=92132AF5DCDB	8C4FF2380D4B86AAA82D	🕶 🔒 😒 👉 🗙 🚼 Google	• م
🚖 🖉 PAYSEAL - ICICI Bank Payment Gateway				👌 • 🖶 • 🗗 • 🖉 •
	<b><i>P</i>ICICI</b> Merchar	nt Services		
		Vour Name as registered with your Card Issuer / Bank		
		Please Select Your Payment Method © Credit Card / Debit Card → Pay → Cancel This page will expire in 5 minutes		
	First Data. > Powered	FIRST DATA   FRIVACY STERAS OF USE 82010-2011 First Data Corporation. All rights reserved	Entrust	
Done			Internet   Protected Mode: On	🖓 🕶 🔍 100% 👻

The 'Total Due' amount displayed on the Payment Gateway page is inclusive of 2.5% transaction charges.



Figure 30 - Card details furnished on the Payment Gateway page

www.myfare	ebox.com (USD)	
Total Due USD	: 179.38	
Your Name		
TOM SAWYER	2	
Please Select Y	Your Payment Method	
Credit Card / I	Debit Card	
Card Type:		
Maestro	O Visa	
O Mastercard	d	
Card Number*           4028         748	88 3127 3366	
Card Expiry Date 10 v 2013 *Mandatory field	3 Digit CVV Number*	
→ Pay	→ Cancel This page will expire in 5	

Click on Credit / Debit Card and furnish the following details:

- 1. Select the Card Type Maestro or Visa or Mastercard
- 2. Furnish the Card Number
- 3. Select the Card Expiry Date
- 4. Furnish the 3 Digit CVV Number

Click on the 'Pay' button to proceed.

Figure 31 - C	<b>Confirmation</b>	to	proceed	with	3D	verification
---------------	---------------------	----	---------	------	----	--------------

<b><i>P</i>ICICI</b> Merchant Services	
	Request from 115.115.96.34
	Welcome to PAYSEAL. ICICI Bank Secure Payment Gateway Dear Customer,
	For added security your transaction is being processed through Verified by Visa(VbV). Please click on Proceed with VbV button to continue this secure transaction.
	Proceed with VBV
	VERIFIED by VISA
	A service brought to you by ICICI Merchant Services.

The user will be redirected to the 3D secure verification page to proceed with the payment. After completing the required validation / verification, please click the 'Submit' button to proceed.



Verified by VISA	Standard Chartered
Please submit your Verifie	d by Visa password.
Merchant:	www.myfarebox.com (USD)
Amount:	USD 179.38
Date:	12:10:05
Card number:	XXXX XXXX XXXX 3366
Personal Message:	Standard Chartered
Password:	• • • • • •
	Forgot your password?
© Copyright 2008, Visa U.S.A. /	Submined.

The following message will be displayed when the transaction is successful.

Message
Your payment has been successfully received.
Please note the reference number for this transaction <b>10052012031207474</b> . You can use this reference number for any communication in future.
An email has been sent to you with all the details of this transaction.

The following message will be displayed if the transaction is not successful.

Message

Your transaction is declined/rejected by the bank.

Please note the reference number for this transaction **0**. You can use this reference number for any communication in future.

An email has been sent to you with all the details of this transaction.

+++++

END OF DOCUMENT